

REVISED AGENDA

**ST. PETERSBURG COLLEGE BOARD OF TRUSTEES
JUNE 16, 2015**

**ST. PETERSBURG/GIBBS CAMPUS
ROOM SS-202 (COLLEGIATE HIGH SCHOOL BLDG.)
6605 FIFTH AVENUE N.
ST. PETERSBURG, FLORIDA**

SPECIAL MEETING: 9:00 A.M.

I. CALL TO ORDER

- A. Invocation
- B. Pledge of Allegiance

II. PRELIMINARY MATTERS

- A. Presentation of Retirement Resolutions and Motion for Adoption

- 1. Carol Baragona (*Not Attending*)
- 2. Linda Johnston (*Not Attending*)
- 3. Dr. Karen Kaufman White (*Attending*)

- B. Recognitions/Announcements

- 1. Juvenile Welfare Board Partnership for Early Childhood Education – Ms. Frances Neu, Vice President, Institutional Advancement & Executive Director Foundation, Dr. Kim Hartman, Dean of College of Education, Dr. Marcie Biddleman, Executive Director, Juvenile Welfare Board and Ms. Maria Edmonds, Chair, Juvenile Welfare Board

III. COMMENTS

- A. Board Chair
- B. Board Members
- C. President
- D. Public Comment pursuant to §286.0105 FS

IV. REVIEW AND APPROVAL OF MINUTES

Board of Trustees' Meeting of May 19, 2015 (*Action*)

V. MONTHLY REPORTS

- A. Board Attorney
- B. General Counsel

VI. STRATEGIC PRIORITIES

A. BUDGET AND FINANCE WORKSHOP

- 1. FY14-15 May 31st Financial Report (*Presentation*) – Ms. Jamelle Conner, Associate Vice President, Business Services
- 2. FY15-16 Budget Update (*Presentation*) – Ms. Jamelle Conner

Focus Area 1- Disability Resources

Ms. Aimee Stubbs, Director, Disability Resources (*Presentation*)

Focus Area 2 - Civics Engagement Center

Dr. Joseph Smiley, Dean, Social and Behavioral Sciences (*Presentation*)

Focus Area 3 - Women on the Way

Ms. Shirley Crumbley, Coordinator, Women on the Way (*Presentation*)

- 3. Facilities Update
 - a. Bay Pines Update, Dr. John Chapin, Dean Natural Sciences and Mr. Jim Waechter, Associate Vice President, Facilities Planning & Institutional Services (*Presentation*)

B. ADMINISTRATIVE MATTERS

- 1. Human Resources
 - a. Personnel Report (*Action*)
 - b. Annual Contract Recommendations (*Action*)
- 2. Other
 - a. Pinellas Suncoast Transit Authority (PSTA), Unlimited Bus Access Program Agreement (*Action*)
 - b. Capital Improvement Plan (CIP) (*Action*)

C. ACADEMIC MATTERS

- 1. Credit Curriculum (*Action*)

D. STUDENT SUCCESS

1. Outsourcing St. Petersburg College's Call Center Operations (*Action*)

VII. CONSENT AGENDA

A. OLD BUSINESS (**items previously considered but not finalized**) – NONE

B. NEW BUSINESS

1. GRANTS/RESTRICTED FUNDS CONTRACTS

- a. U.S. Department of Justice, Bureau of Justice Assistance – Adjudication and Law Enforcement National Initiatives – Executive Session Police Leadership
- b. Florida Department of Education – Carl D. Perkins Vocational and Technical Education Act
- c. National Endowment for the Arts Challenge – America's Fast Track Program

2. BIDS, EXPENDITURES, CONTRACTS OVER \$325,000 - None

3. CAPITAL OUTLAY, MAINTENANCE, RENOVATION, AND CONSTRUCTION - None

4. OTHER

- a. Lease renewal between St. Petersburg College and the St. Petersburg Downtown Partnership (Waechter)
- b. Baynard, McLeod and Lang, PA, Agreement for Legal Services
- c. Accounts Receivable Write-off

C. INFORMATIONAL REPORTS – NONE

VIII. PRESIDENT'S EVALUATION*

IX. PUBLIC ACCESS/UNAGENDAED ITEMS

X. PROPOSED CHANGES TO BOT RULES MANUAL –Public Hearing - NONE

XI. PRESIDENT'S REPORT

XII. NEXT MEETING DATE AND SITE

Tuesday, August 18, 2015, EpiCenter – Annual Organizational Meeting

XIII. ADJOURNMENT

*ST. PETERSBURG COLLEGIATE HIGH SCHOOL GOVERNING BOARD MEETING
TO IMMEDIATELY FOLLOW – Presenter: Principal Starla Metz (see separate agenda)*

The purpose of the meeting is to provide highlights of the 2014-15 school year and to ask the governing board to approve the proposed budget for the 2015-16 school year so it can be submitted to the Pinellas County School District.

If any person wishes to appeal a decision made with respect to any matter considered by the Board at its meeting June 16, 2015, he or she will need a record of the proceedings. It is the obligation of such person to ensure a verbatim record of the proceedings is made, §286.0105, Florida Statutes.

Items summarized on the Agenda may not contain full information regarding the matter being considered. Further information regarding these items may be obtained by calling the Board Clerk at (727) 341-3241.

***No packet enclosure**

Date Advertised: June 5, 2015

Confirmation of Publication

[Notice of meeting](#)

June 16, 2015

MEMORANDUM

TO: Board of Trustees, St. Petersburg College
FROM: William D. Law, Jr., President
SUBJECT: Personnel Report

Approval is sought for the following recommended personnel transactions:

HIRE Budgeted Administrative & Professional			
Name	Title	Department/Location	Effect. Date
Davis,Connor M	Coordinator, LRMA PR & Grants	Resource Development DO	06/15/15-06/30/16
Gibbons,Kaitlin M	Curriculum Development Special	Natural Science CL	05/26/15-06/30/16
Gould,Lisa M	Disability Resources Manager	Provost MT	06/01/15-06/30/16
Yaros,Elizabeth J	Instructional Tech Analyst	Special Programs/Intl Educ DO	05/17/15-06/30/16

TRANSFER/PROMOTION Budgeted Administrative & Professional			
Name	Title	Department/Location	Effect. Date
Ibarra,Jenica A	(Acting) Asse Dir Learning Resources	Learning Resources DT	06/01/15-12/31/15
Disler,Heather	(Acting) Associate Provost	Associate Provost DT	06/01/15-12/31/15
Hunt,Janette N	(Acting) Director, Budget & Compliance	Information Tech & Research DO	05/04/15-10/31/15
Carver,Eric H	(Acting) Provost	Provost HC	06/01/15-12/31/15
Caron,Ashley L	Asst Director, Accred & Assess	Academic Effective&Assessmt EPI	04/27/15-06/30/16
Navab,Saied	Career Services Support Coordn	Associate Provost CL	05/26/15-06/30/16
Christensen,Eva K	Director, Admissions & Records	Admissions & Records EPI	06/08/15- 06/30/16
Hill,Richard L	Instructional Design Specialist	Provost HC	05/11/15-06/30/16
Strickland,Mark F	(Acting) Provost	Provost SE	06/01/15-06/30/16
Seiter,Sondra P	Student Success Specialist	Business Administration EPI	05/18/15-06/30/16
Marion,Amie N	Student Support Manager	Provost TS	04/27/15-06/30/16
Coraggio,James T	Academic Vice President	Institutional Effectiveness and Academic Services EPI	07/01/15-06/30/16

HIRE Budgeted Career Service			
Name	Title	Department/Location	Effect. Date
Charvat,Laura N	Administrative Svcs Specialist	Student Activities SPG	05/26/15
Martinez,Marcia	Administrative Svcs Specialist	Associate Provost CL	05/18/15
Lebitsch,Anna L	Administrative Svcs Specialist	Human Resources EPI	05/11/15
Selover,Terence M	Bus Operator	Facilities Services SPG	05/11/15
Charris,Emilia D	Custodian	Custodial Services CL	05/26/15
Wyatt II,John E	Custodian	Custodial Services HC	05/26/15
Warnell Jr,Richard R	Facilities Technician	Maintenance Services AC	06/01/15
Fontaine,Felicia L	Sr Administrative Svcs Assist	Associate Provost SPG	05/18/15
Bellamy,Rachel Elaine	Student Support Advisor	Associate Provost TS	05/26/15

TRANSFER/PROMOTION Budgeted Career Service			
Name	Title	Department/Location	Effect. Date
Eberle,Kelsey Jean	Administrative Svcs Specialist	Fine & Applied Arts SPG	05/18/15
Duprey,Wendy B	Instructional Supp Specialist	Learning Resources CL	04/27/15
Esposito,Frank D	Senior Facilities Specialist	Maintenance Services SPG	06/13/15
White,Brian N	Senior Facilities Specialist	Maintenance Services CL	04/25/15
Andrade,Micah W	Student Support Advisor	Financial Assistance Services SE	05/09/15

TRANSFER/PROMOTION Budgeted Faculty			
Name	Title	Department/Location	Effect. Date
Roberson,Heather C	Excellence in Teach&Learning Director	Ctr Excellence Teach&Learning CL	05/18/15-06/30/16

PERKINS GRANT ROLLOVER			
Name	Title	Department/Location	Effect. Date
Washington,Terry	Administrative Services Assistant	Corporate Training EPI	07/01/15
Meyer,Julia	Administrative Services Specialist	Career Pathways EP	07/01/15
Miller,Regina	Assistive Technology Specialist	Disability Resources EPI	07/01/15
Johnson,Henry	Communication Relations Coordinator	Marketing&Strategic Comm EPI	07/01/15
Hall,Gordon	Community Relations Coordinator	Marketing&Strategic Comm EPI	07/01/15
O'Neal,La'Kesha	Community Relations Coordinator	Marketing&Strategic Comm EPI	07/01/15
Ziegler,Jeff	Disability Resource Specialist	Disability Resource Specialist	07/01/15
Markford,Pam	Instructional Specialist II	New Initiative Program HC	07/01/15
Fenley,Irma	Interpreter	Disability Resources CL	07/01/15
Watson,Kaison	Pre-Admissions Advisors	Marketing&Strategic Comm EPI	07/01/15
Wyatt,Stephanie	Sign Language Interpreter	Disability Resources CL	07/01/15
Autry,Courtney	Student Support Advisor	Counseling & Advisement CL	07/01/15
Kelly,Danielle	Student Support Advisor	Counseling & Advisement CL	07/01/15
Campbell,Dustin	Technology Support Specialist Assist Tech	Disability Resources EPI	07/01/15

HIRE Temporary/Supplemental			
Name	Title	Department/Location	Effect. Date
Everett,Alison Rae	General Support	Corporate Training DO	06/08/15
Frandeka,Christina Marie	General Support	Enrollment Management DO	05/20/15
Lespinasse Ide Lafargue,K	Librarian- Temporary	Learning Resources DT	06/01/15
Okeefe-Fontaine,Laura A	OPS Career Level 1	Student Activities HC	05/20/15
Busquets,Daniel R	OPS Career Level 2	Marketing & Strategic Comm EPI	06/01/15
Slavensky,Leah Judith	OPS Career Level 2	Leepa/Rattner Museum DO	06/01/15
Mashburn,Carol A	OPS Career Level 3	Provost AC	05/23/15
Terhune,Sara	OPS Career Level 3	Corporate Training DO	05/26/15
Smith,Sara E	OPS Career Level 4	Corporate Training DO	06/01/15
Holloman,Caroline Collazo	OPS Career Level 5	Learning Resources CL	06/04/15
Helms,Jonathan D	OPS Career Level 6	Provost SE	05/26/15
Richardson,John W	OPS Professional	Fine & Applied Arts SPG	06/01/15
Vickrey,Austin T	OPS Professional	Fine & Applied Arts SPG	06/01/15
Walter,Sean M	OPS Technical Intern	Admin Information Systems EPI	06/03/15
Lemmon,Lynn S	Professional Trainer	Student Support Services SPG	05/27/15

TRAVEL OUTSIDE THE CONTINENTAL UNITED STATES

Name	Title	Department/Location	Effect. Date
Hernandez,Roberto	Instructor	Center for Public Safety Innovation	06/28/15-07/18/15

The purpose of this travel is to visit the US Embassy in Lima, Peru, and to instruct a forty hour Advanced Policing course in June and July. The benefit to the College is to provide for nationally and internationally recognized training programs.

Funded by the Center for Public Safety Innovation Department. Estimated cost to the College is \$8,229.51.

Felos,Kimberly	Instructor	Fine & Applied Arts TS	06/30/15-07/05/15
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The purpose of this travel is to attend an iconic Van Gogh - Munch post-impression exhibit at the Munch Museum in Oslo, Norway. The benefit to the College is that it will increase knowledge of my teaching field of Western Humanities (Baroque to Contemporary includes Van Gogh and Munch; East-West synthesis compares Japanese art to Van Gogh's Japanese paintings; an introduction to Humanities includes Van Gogh and his "Rebellion against Perfect Likeness" in the textbook, The Art of Being Human: The Humanities as a Technique for Living).

Funded by the Fine & Applied Arts Department. Estimated cost to the College is \$1,907.05.

Wallis, Jim	Instructor	Natural Science TS	07/12/15-07/23/15
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The purpose of this travel is to visit Quito, Ecuador, and to offer St. Petersburg College students an educational opportunity to introduce them to rainforest and Central American ecology by combining lectures, labs, and discovery-oriented investigative experiences of the rainforest and coastal environments of Ecuador.

Funded by the Natural Science department. Estimated cost to the College is \$3,632.44.

Harris,Sam	Instructor	Communications CL	07/24/15-08/06/15
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The purpose of this trip is to visit the XVII World Congress of the World Federation of the Deaf in Istanbul, Turkey. The benefit to the College is to provide an opportunity for creating an ASL/International Study Abroad program.

Funded by the Communications Department. Estimated cost to the College is \$3,552.00

Doug Duncan, Senior Vice President, Administrative/Business Services & Information Technology and the Strategic Issues Council Members bringing the actions forward, recommend approval.

Sw0609152

June 16, 2015

MEMORANDUM

TO: Board of Trustees, St. Petersburg College

FROM: William D. Law, Jr., President

SUBJECT: Outsourcing St. Petersburg College's Call Center Operations (Information)

Since 2010, St. Petersburg College has operated a call center to assist current and prospective students with questions regarding admissions, advising, financial assistance, and registration. The College's call center relies heavily on internal staffing and is unable to field the high volume of student calls. Thus, in 2014, the College explored the possibility of outsourcing call center operations. In the spring of 2015, the College advertised the work and, through an RFP process, selected Blackboard as its preferred vendor.

The College is speaking with Blackboard about an agreement under which Blackboard will be required to field 150,000 calls annually. Under the same agreement, the College will be responsible for training Blackboard's call center team to ensure the team is sufficiently familiar with college operations to handle the calls.

The College will negotiate a favorable, two-year contract not to exceed \$1.3 million. Of this amount, \$345,000 will be reallocated from funds earmarked for current call center operations and will be applied as an offset, bringing the College's request for new spending authority to \$955,000. The College will return to the August 2015 Board of Trustees meeting to seek this authority.

Tonjua Williams, Senior Vice President, Student Services; and Patrick Rinard, Associate Vice President, Enrollment Services.

pr0616151

SPC Call Center Update

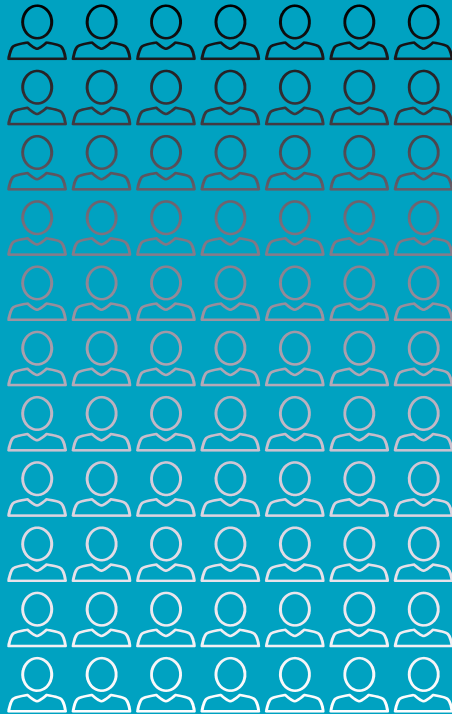
St. Petersburg College Board of Trustees Meeting
June 16, 2015

Current Status of Call Center

- Mostly staffed with OPS
 - Low wage
 - High Turnover – Internal Promotions
- Answer basic Admissions, Registration, Advising, and Financial Aid questions
- Does not include Technical helpdesk or Learning Management (my|Courses) support
- During high volume periods we experience excessive wait times and abandoned call rates

- Began researching outsourcing solution in 2014
- Benefits of Outsourcing
 - Guaranteed Service Level Agreements
 - Wait time not to exceed 2 minutes
 - Average 90% first call resolution
 - Trained and dedicated staff
 - Current technology
- Issued RFP in February 2015
- Blackboard selected as top vendor

Blackboard Student Services Experience



Millions
of students served



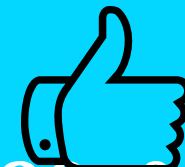
1,000+
advisors



500+
clients



7 million
interactions per year



90+%
satisfaction rate

Select
Partners:





Solution

- Comprehensive Financial Aid & Student Account Service center serving 23 colleges and 280K students across the state of Virginia

Northern VA Community College



150K+ proactive outreach communications to students



73% Financial Aid utilization rate from outbound call campaigns

Tidewater Community College



4K+ new students from Fall '13 to Spring '14 re-enrollment campaign (10% increase to overall student body)

912 new students from summer registration campaign



“We don’t have lines on campuses anymore. We don’t have unanswered calls.”

Joan Sanders, NOVA

Data source: Blackboard

Real results: Ivy Tech CC



Solution

- ✓ 24/7 Comprehensive enrollment management
- ✓ Virtual One Stop handling Recruiting, FA, Student Accounts, Registration/Records for nearly 200K students across 31 locations in Indiana



>40% departmental transfer calls eliminated



49% to 1.5% reduction in student call abandonment rates



NPS scores more than 20 points above industry average



10K+ enrollments as a result of proactive outreach



00:30

Wait times reduced from 19 min. to 30 sec.



“We were overflowing with student inquiries and not able to keep up until Blackboard.”

Ben Burton, Ivy Tech

Data source: Blackboard

Real results: KCTCS



Solution

- ✓ 24/7 Support for 100K students, across 16 colleges throughout KY: FA, Student Financials, Admissions, Recruiting, Registration/ Records
- ✓ 24/7 Teaching & Learning support: Comprehensive LMS and IT help desk support for all students and faculty



430K proactive outreach communications to students



Collected \$2.4M in student receivables in 7 days via proactive outreach



117% increase in Financial Aid utilization



1.6M more tuition collected despite enrollment declines



“It has allowed us to look at improved measurements... so that we can better plan to decide the next steps and directions that we would want to take KCTCS in the future.”

Dr. Gloria McCall, Vice President, KCTCS

Data source: Blackboard

We are seeking Board approval to negotiate with Blackboard and enter into a two-year contract not to exceed \$613,000 each year

The total cost to outsource will be partially offset with budget presently used to operate the service

Description	Amount
Annual Cost to Outsource with Blackboard	\$612,750
Offset amount	<u>\$345,346</u>
Annual Budget need	\$267,404

Questions?

June 16, 2015

Statement of Robert Fine, Chairman, Board of Trustees, for St. Petersburg College, regarding the performance evaluation for Dr. William D. Law, Jr., President of SPC on the completion of his fifth year as President.

During the month of June, Dr. Law will have completed his fifth year as president of St. Petersburg College. As required, it is the responsibility of the Board to perform an annual review and evaluation of his performance over the past year.

Board members have had the opportunity to meet with Dr. Law individually, and to complete a written evaluation assessing his performance. The categories we reviewed included, but were not limited to: Leadership, Diversity Initiatives, Budgeting, Board Relations, and External Relations.

I have had an opportunity to review all of the evaluations, and am pleased to report that they are once again, exemplary.

His charge when hired included strengthening the College's core mission, renewing community and school district relationships, advancing technology enhancements, facilities enhancements, and support and development of our employees.

All of which the Board feels he has and continues to advance and accomplish. This year, we have witnessed substantial progress towards full implementation of Online Revitalization, major restructuring of workforce education and the recapitalization of the corporate training (certificate) program. Major restructuring of the advising resources to better support students, an overhaul of the orientation portion of the College Experience, continued commitment to employee development including the implementation of portfolio-based evaluation for all faculty, the creation of the Midtown Center, the continued focus on streamlining the registration and onboarding processes just to name a few.

In view of Dr. Law's superior performance, as chairman, I would like to move that we extend his employment contract an additional year, as we did the last several years. This one year extension would be added on to his existing 3 year contract, thereby extending his employment agreement with the college to June 30, 2018.

While our review is limited to the performance of the President, I would be remiss if I did not acknowledge the tireless efforts of all the faculty and staff. Dr. Law continues to praise our staff and has even acknowledged, "How wonderful it is to work with this team of professionals." On behalf of this Board, we thank you.

A handwritten signature in black ink, appearing to read "Robert Fine". The signature is stylized and cursive, written over a light blue horizontal line.

**St. Petersburg College
Board Evaluation of the President
2014-2015**

For each of the following questions, indicate your level of satisfaction with the President's performance in the following areas by providing a score between one and five. Additionally, please provide any additional feedback or comments as appropriate. If insufficient information or not applicable, the board member may indicate by placing N/A or by not placing a score and explaining in the comments.

Factor Category	BOT Ratings					Avg.	Comments
	Trustee 1 (RF)	Trustee2 (DO)	Trustee 3 (DG)	Trustee 4 (BB)	Trustee 5 (LW)		
LEADERSHIP:							
1. Understands and supports comprehensive community college mission.	5	4	5	5	5	4.8	
2. Has ethical, fair, honest leadership style.	5	5	5	5	5	5	
3. Is an effective communicator.	4	5	5	5	5	4.8	And a great listener
4. Has an effective management style, inspiring others and engendering confidence.	4	4	4	5	5	4.4	
5. Recruits and utilizes effective employees.	5	4	5	5	5	4.8	And isn't afraid to see them further their careers at his expense
6. Displays resourcefulness in identifying, analyzing, and solving problems.	5	4	4	5	5	4.6	
7. Provides decisive and diplomatic leadership style.	5	5	5	5	5	5	
DIVERSITY INITIATIVES							
1. Provides appropriate institutional leadership on board priority of increasing diversity in employment among administrators, faculty and staff.	5	4	5	5	5	4.8	
2. Plans and implements initiatives to increase penetration into diverse communities and student enrollment of the diverse communities in Pinellas County.	5	5	5	5	5	5	Much work taking place here; it's exciting.
3. Reaches out to the diverse populations of Pinellas County by meeting with leaders and participating in activities and events in the community.	5	5	5	5	5	5	
4. Follows through on the college's priority for minority businesses to participate in opportunities to partner and do business with the college.	5	4	5	5	5	4.8	

Factor Category	BOT Ratings						Avg.	Comments
	Trustee1	Trustee2	Trustee3	Trustee4	Trustee5			
PLANNING AND BUDGETING:								
1. Supports and provides leadership on the college's educational master plan.	5	5	5	5	5	5	5	
2. Sets appropriate priorities and focus for the college within the overall master plan.	5	5	5	5	5	5	5	Yes, based on board priorities. And incorporates Board's thoughts and acts on them in a timely manner.
3. Provides leadership in the area of improving student success.	5	5	5	5	5	5	5	Much more know-how than ever before.
4. Provides leadership in increasing student access and penetration into the community.	5	4	5	5	5	5	4.8	
5. Leads the college's efforts to identify sources of funding.	4	4	5	5	5	5	4.6	
6. Provides understanding and appropriate allocation of resources to priorities of college.	5	4	5	5	5	5	4.8	And the community
7. Understands and supports fundraising from private and foundation supporters to strengthen college.	3	4	5	5	5	5	4.4	
8. Is responsive to solving financial and management issues identified by audits or resulting from funding fluctuations.	5	5	5	5	5	*	5	*N/A - Our audits have been exceptional
BOARD RELATIONS:								
1. Provides adequate information and makes sound recommendations to the Board.	5	5	5	5	5	5	5	
2. Carries out the actions and priorities of the Board	5	5	5	5	5	5	5	
3. Maintains a proper balance between bringing policy matters to the board for discussion and action and acting on managerial and administrative matters.	5	4	5	5	4	4	4.6	
4. Maintains a positive and open relationship with board members.	5	5	5	5	5	5	5	He's amazing at this. I cannot say enough here. I give him a 10.
EXTERNAL RELATIONS:								
1. Provides effective, positive representation of the college in the community.	5	5	5	5	5	5	5	Is very accessible and responsive
2. Develops positive relationships with government, business, and industry leaders and organizations.	5	5	5	5	5	5	5	
3. Maintains appropriate relationships with state officials and demonstrates support for Florida College System goals and activities.	5	5	5	5	5	5	5	While also being responsive to our limitations by them and doing what's best for students

Factor Category	Trustee1	Trustee2	Trustee3	Trustee4	Trustee5	Avg.	Comments
4. Maintains appropriate relationships with state and federal organizations and government offices.	5	4	5	5	5	4.8	
5. Represents and presents the college's image of success with appropriate regional and national education organizations.	5	5	5	5	5	5	
6. Skilled in meeting the social obligations of the presidency.	5	5	5	5	5	5	
7. Seeks opportunities to communicate the vision and goals of the college in the Pinellas community.	5	4	5	5	5	4.8	
ADDITIONAL ITEMS:							
1. The president provides leadership to assure that the college addresses equity issues required by the state and in bringing forth a report to the board with goals and performance in this area.	5	5	5	5	5	5	

Additional comments and feedback for the president:

The President continues to perform at a high level of excellence, particularly evident in the area of student success. The advancements and accomplishments in this area are too numerous to list. He and the College have also greatly improved the marketing, communication, and admission procedures. Dr. Law has positioned SPC as a leader in many areas statewide and at the national level.


Bill has been highly effective as the leader of the College. We will continue to build stronger ties with all of the communities we serve as a college.

I have learned a tremendous amount from Dr. Law's leadership in so many areas. He does a tremendous job of rallying staff, legislators, the board, and the community. He does this through research, listening to others, relationships and the sharing of information. It is his leadership and responsiveness that makes me proud to be associated with SPC. We are known in the community as "THE" college addressing local workforce issues, and for that, I am proud. I look forward to another year of service with Dr. Law and for the students at SPC.


 Board Chair's Signature

6/14/15
 Date

6/16/15
 Date


 President's Signature