

Earn Your Titans UP! Certificate of Employment in Hospitality

Learn skills that will help you succeed in one of Florida's biggest industries ... Tourism!

Hospitality and Tourism are mainstays of business in Florida, with opportunities for hotel and resort Rooms Division Specialists, to restaurant Food & Beverage Specialists or Event Planning Specialists for conventions and corporations, the opportunities are endless! Skilled customer service professionals with an eye for detail and a passion for hospitality are always in demand, no matter where your passion lies. Through our Hospitality programs, you will learn how your personal passion for detail, for excellence, and for pleasing your customers is a valuable aspect of your success!

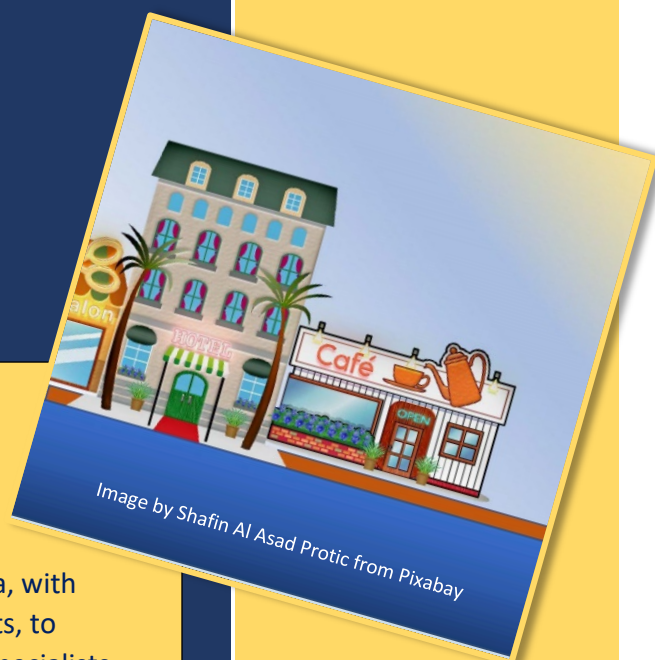
Students in the Hospitality pathway will learn the basics of great customer service (from interacting with customers to becoming an important partner in your company's success). You will learn the important principles of customer service that are the foundation to success in every aspect of hospitality, from rooms to food and beverage, to tourism, travel, and event management.

The Titans UP Program is fully paid by a Grant-Funded Scholarship* and includes general courses focused on life and learning skills, and industry courses focused on foundational skills and concepts.

For Program Details Visit www.spcollege.edu/titans-up
Email us at TitansUP@SPCollege.edu or call 727-394-6160

*Applicants must meet Florida Residency and other requirements to qualify for participation.

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**CERTIFICATE INCLUDES:
4 General Courses plus
these 5 Industry Courses:**

- **Intro to Hospitality & Tourism**
Introduces the many facets of the hotel and food service industries.
- **The Event Industry**
Explores meeting, incentives, convention & exhibition industry roles.
- **Operations & Service Practicum**
Provides practical experiences to build workplace skills.
- **Developing a Spirit of Customer Service**
Explores communication strategies to build strong customer relationships.
- **Supervisory Management**
Introduces effective leadership concepts and techniques.

